

**To:** Ascension Physicians, Outreach Physicians, and Patients

**From:** Ascension Sacred Heart Laboratory

**Date:** March 27, 2025

**Subject:** Prior Authorization for Labs - Required for these Insurance Companies

Ascension Sacred Heart has several insurance carriers that require prior authorization for laboratory services. The following list includes the insurances that <u>MUST be pre-authorized</u> in order for the laboratory to process payments:

## **BCBS Medicare HMO**

## **Humana Gold Medicare HMO**

## **Optum VA**

Ascension Sacred Heart Laboratories are kindly requesting these authorizations be completed by the physician's office **before** sending patients or their specimens to the lab for service. Please be sure to include the authorization number with the patient orders, as this will ensure accurate and timely billing for the lab and our patients.

We appreciate your help with this matter and look forward to assisting you with your laboratory needs in the future.

Sincerely,

Ascension Sacred Heart Laboratory 5151 N Ninth Ave Pensacola, FL 32504 1-877-235-4004

Attn: Lab Support Services